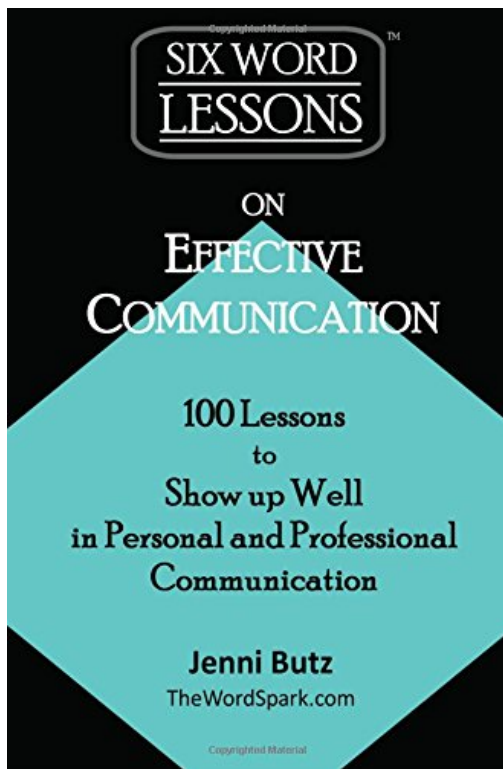


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Book Synopsis

100 Lessons to Show up Well in Personal and Professional Communication. Not everyone can be an expert in communication, but everyone can avoid common missteps that create misunderstandings by using practical tools to be effective and influential. Whether attending a networking event, sending an email to a client, or discussing a sensitive topic at home, you can be confident and calm applying these lessons in all your interactions.